

# DCHS

## Community Services Division - Summary Dashboard Report

### Work Training Programs

Data through September 2010

Other Important Metrics	
Out of School wage @ exit	\$9.93
KCJI wage @ exit	\$18.40
DWP wage @ exit	\$23.29

#### Other Notable Items

##### Time Frame 3Q10-4Q10

JRA will extend the current Youth Offender Re-entry contract through June 30, 2011 and add \$300,000 to continue the program team serving 225 youth. JRA will also pursue a second year of DOL funding to start July 1, 2011.

The WDC awarded an additional \$326,225 to our Dislocated Worker program on November 17 to provide additional job search and training services through June 30, 2011. The tight job market requires intensive services in order to employ dislocated workers who are long term unemployed and potential Unemployment Insurance exhaustees.

WTP completed negotiations with the WDC to extend Project Greenlight through December 31, 2011. This will add \$341,000 to provide training and jobs for an additional 60 high risk young adults, ages 18-24, through our partnership with South Seattle Community College and the Manufacturing Industrial Council.

#### Key

ARRA - American Recovery Reinvestment Act  
 DNRP - Dept. of Natural Resources & Parks  
 DWP - Dislocated Worker Program  
 JRA - Juvenile Rehabilitation Administration  
 KCJI - King County Jobs Initiative  
 WDC - Workforce Development Council  
 WIA - Workforce Investment Act  
 WTP - Work Training Program

2010 Business Plan Performance Measures							
Measure	Status	Hist Avg	2009 Target	2009 Actual	2010 Target	2010 YTD	Benchmark
Youth advance educationally or secure employment	Yellow Diamond	89.8%	95.0%	93.3%	95.0%	93.9%	
Dislocated Worker and KCJI Program adult clients achieve economic self-sufficiency	Yellow Diamond	NA	NA	NA	75.0%	69.3%	
Adult clients (DWP and KCJI) retain jobs for 90 days	Green Triangle	89.2%	86.0%	85.2%	86.0%	92.1%	89.7%
Youth stay in school or retain jobs for 90 days	Green Triangle	70.8%	81.0%	69.5%	75.0%	90.3%	WIA State 81% WIA Fed 72%

Other Internal Measures							
Measure	Status	Hist Avg	2009 Target	2009 Actual	2010 Target	2010 YTD	Benchmark
Out-of-school youth advance educationally	Green Triangle	60.3%	NA	66.1%	NA	75.3%	39.8%
Percent adults completing occupational skills training	Yellow Diamond	75.5%	NA	56.4%	NA	61.7%	73.0%

Division Director's Message	
Competitive pressure on job seekers will increase as state and local budget cuts cause additional layoffs and Unemployment Insurance benefits are exhausted. State budget cuts will reduce the safety net for General Assistance and WorkFirst clients. Intense pressure is expected on the WorkSource system in 2011. Operators are providing system-wide de-escalation training emphasizing good customer service to defuse growing desperation and frustration by long term job seekers. The additional Dislocated Worker funds will help increase service capacity through mid-2011 and offer intensive job search assistance.	
Watch/Target at risk =	Yellow Diamond
Improving/Target Achievable =	Green Triangle
Unfavorable trend/Target not attainable =	Red Triangle

